

1. A method of operating a performance management system, the method comprising:

generating and transmitting a first instruction for a Remote Monitoring (RMON) probe to request RMON information;

5 receiving and storing the RMON information in memory in the performance management system;

generating and transmitting a second instruction for an RMON manager to request the RMON information;

10 receiving and storing the RMON information in the memory in the performance management system;

generating and transmitting a third instruction for an RMON database to request the RMON information; and

receiving and storing the RMON information in memory in the performance management system.

15 2. The method of claim 1 wherein the RMON information comprises datalink layer information.

20 3. The method of claim 1 wherein the RMON information comprises application layer information.

4. The method of claim 1 wherein the RMON information is based on a media access control address.

25 5. The method of claim 1 wherein the RMON information comprises a number of users.

6. The method of claim 1 wherein the RMON information comprises a number of bytes transmitted.

7. The method of claim 1 wherein the RMON information comprises download speed.

8. The method of claim 1 wherein the RMON information comprises bits per second.

9. A software product for operating a probe device for testing a broadband wireless system, the software product comprising:

Remote Monitoring (RMON) management software operational when executed by a processor to direct the processor to generate and transmit a first instruction for an RMON probe to request RMON information, receive and store the RMON information in memory in the performance management system, generate and transmit a second instruction for an RMON manager to request the RMON information, receive and store the RMON information in the memory in the performance management system, generate and transmit a third instruction for an RMON database to request the RMON information, and receive and store the RMON information in memory in the performance management system; and a software storage medium operational to store the RMON management software.

10. The software product of claim 9 wherein the RMON information comprises datalink layer information.

11. The software product of claim 9 wherein the RMON information comprises application layer information.

12. The software product of claim 9 wherein the RMON information is based on a media access control address.

13. The software product of claim 9 wherein the RMON information comprises a number of users.

14. The software product of claim 9 wherein the RMON information comprises a number of bytes transmitted.

5 15. The software product of claim 9 wherein the RMON information comprises download speed.

16. The software product of claim 9 wherein the RMON information comprises bits per second.

10

17. A Remote Monitoring (RMON) management system, the RMON management system comprising:

15 a processor configured to generate and transmit a first instruction to request RMON information, receive and store the RMON information in memory in the performance management system, generate and transmit a second instruction to request RMON information, receive and store the RMON information in the memory in the performance management system, generate and transmit a third instruction for an RMON database to request RMON information, and receive and store the RMON information in memory in the performance management system; and

20 an interface connected to the processor and configured to transfer the first instruction from the processor to an RMON probe, transfer the RMON information from the RMON probe to the processor, transfer the second instruction from the processor to an RMON manager, transfer the RMON information from the RMON manager to processor, transfer a third instruction from the processor to an RMON database, and transfer the RMON information from the RMON database to the processor.

25

18. The RMON management system of claim 17 wherein the RMON information comprises datalink layer information.

30